

# Financial Results for FY2014 and Overview of the New Mid-term Plan

- IR Presentation -





# **Table of Contents**



16

<b>1.</b> Hi	ighli	ghts	of FY	<b>2014</b>
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2

#### 2. Overview of Financial Results in FY2014

(1) Summary of business performance in FY2014	4
(2) Net interest income	5
(3) Net fees and commissions income	6
(4) Expenses	7
(5) Balance of deposits, etc. (deposits + NCD)	8
(6) Balance of loans	S
(7) Business loans	10
(8) Personal loans	11
(9) Securities	12
(10) Credit costs and nonperforming loans	13
(11) Capital adequacy ratio and ROE	14

#### 3. Business Forecast in FY2015

(1) Forecast of business performance and dividend in FY2015

# 4. Overview of "Mid-term Plan 2015 – Create the Future with Local Communities"

(1) Review of previous Mid-term Plans and direction of the new Mid-term Plan	18
(2) Basic policies of the new Mid-term Plan	19
(3) Numerical targets	20
(4) Enhancement of corporate governance	21
(5) Capital policy	22
(6) Strategies in the new Mid-term Plan	23
(7) Marketing strategy 1 – Enhancement of approaches to the personal market	24
(8) Marketing strategy 2 - Enhancement of consulting sales	25
(9) Marketing strategy 3 - Active efforts for regional development	26
(Reference 1) Promotion of feasibility studies	27
(Reference 2) E-money-type premium coupons	28
(10) Human resource strategy	29
(11) ALM/Securities strategy	30
(12) Operational streamlining strategy	31



# 1. Highlights of FY2014

- Net income increased for six consecutive periods on a both parent and consolidated basis, updating the historical high in two consecutive periods.
- Core banking profit increased for three consecutive periods, supported by cost reduction and other efforts.
- Average balance of both loans and deposits (including NCD) significantly increased.
- Net fees and commissions income rose 1.3 billion yen on a year-on-year basis due to an increase of sales commissions on investment trusts and insurance products.
- Credit costs remain low at 2.6 billion yen, thanks to support for management improvement and other efforts.
- Recording an increase in profit more than initially expected, the term-end dividend will be 5.0 yen (increased by 1.0 yen from the initial estimate).





# 2. Overview of Financial Results in FY2014



# (1) Summary of business performance in FY2014

- As for profit and loss in FY2014, ordinary profit increased by 1.6 billion yen (+4.2%) on a year-on-year basis to 39.7 billion yen thanks to an increase in net fees and commissions income and the improvement of gains/losses on securities.
- Net income was up by 1.4 billion yen (+6.4%) to 23.9 billion yen, and consolidated net income was up by 3.7 billion yen (+16.1%) to 26.6 billion yen from the year earlier, both recording profit increases in six consecutive periods and updating the record high in two consecutive periods on a both parent and consolidated basis.

(Billion yen)

		Result for				
		FY2014 YoY change		( Change rate )		Difference from the announcement in November
	Net interest income	75.5	-0.8			0.7
	Net fees and commissions income	19.9	1.3			0.9
	Core gross banking profit	95.4	0.5	(	0.5% )	1.6
	- Expenses	54.2	-0.6			-0.3
	Core banking profit	41.2	1.1	(	2.7% )	1.9
	Gains/Losses on securities	0.6	1.3			0.9
	- Credit costs	2.6	0.6			-0.5
	Ordinary profit	39.7	1.6	.(	4.2% )	3.4
	Net income	23.9	1.4	(	6.4%)	0.4

Consolidated ordinary profit	40.3	0.9	(	2.3% )	3.7
Consolidated net income	26.6	3.7	(	16.1%)	2.8



# (2) Net interest income



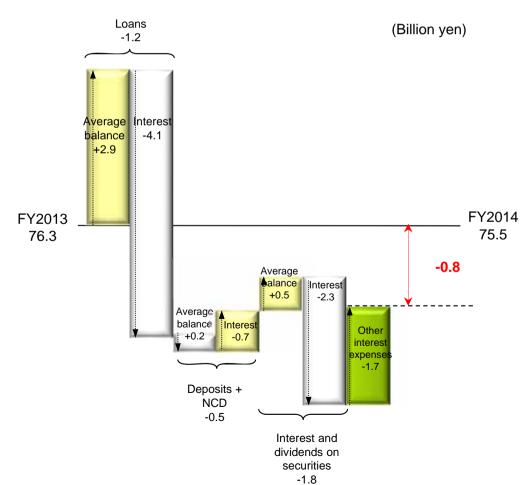
- Net interest income was down by 800 million yen from the previous year, due to a decrease in loan interest, securities interest and dividends caused by the lower interest rate environment.
- Expansion of loan volume and reductions in high-cost funding mitigated the decrease of income due to lowered interest rates.

#### Breakdown of net interest income

(Billion yen)

		Result for		
		FY2014	YoY change	
	Interest on loans	64.8	-1.2	
	Interest and dividends on securities	17.3	-1.8	
	Deposits + NCD interest (-)	3.8	-0.5	
	Other interest expenses (-)	2.8	-1.7	
	Subordinated financing costs (-)	0.9	-1.6	
	Net interest income	75.5	-0.8	

# Details of each item in net interest income (average balance and interest)





# (3) Net fees and commissions income

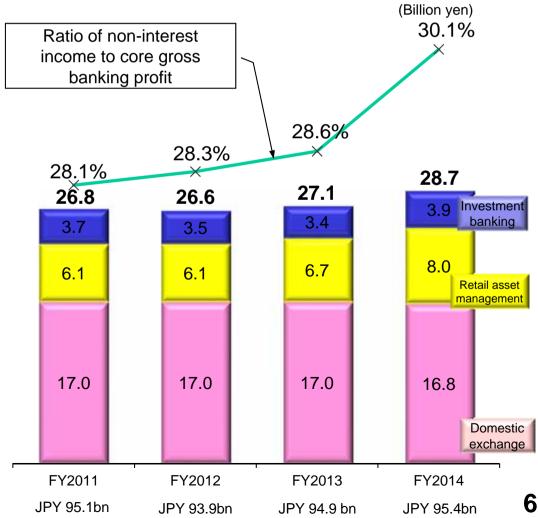


- Net fees and commissions income increased by 1.3 billion yen on a year-on-year basis thanks to an increase in commissions related to retail asset management.
- The ratio of non-interest income to core gross banking profit exceeded 30%.

#### Breakdown of net fees and commissions income

			Result for	(Billion yen)	
			FY2014	YoY change	
	ln	vestment banking	3.9	0.5	
		Syndicated loan, etc.	2.2	0.3	
- F		Sales of derivatives to customers	0.8	0.1	
	R	etail asset management	8.0	1.3	
		Insurance products	4.0	1.3	
		investment trusts	3.1	0.2	
	Ρ	ersonal loan-related	-3.9	-0.5	
		Group insurance premium	-2.4	-0.3	
	0	thers	11.9	0	
	Ne	t fees and commissions income	19.9	1.3	

Trend of non-interest income and its ratio to core gross banking profit

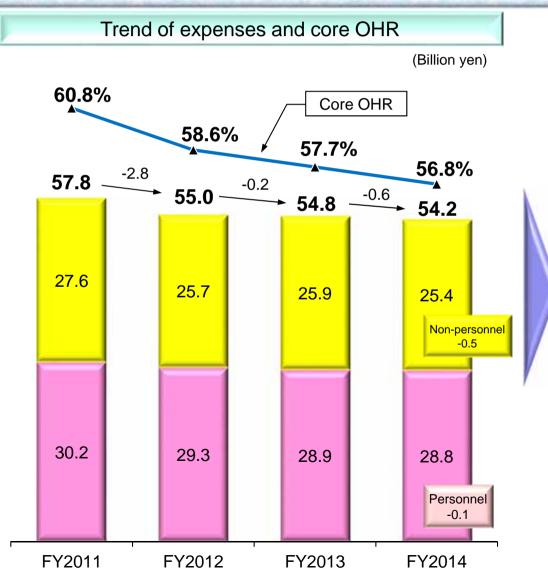




(Billion yen)

# (4) Expenses

- Expenses were down by 600 million yen from the previous year thanks to a decrease of retirement benefit costs and cost reduction made through promoting operational reform.
- Core OHR was reduced to 56.8%.



#### Breakdown of expenses

Main factors	Change
Effect of self-processing business which was previously outsourced to subsidiaries: -0.4	
Reduction through the implementation of operational reforms: -0.2 - Scrapping and building of systems - Review of outsourcing to external contractors, etc.	-0.5
Increase of deposit insurance premiums: +0.1	

#### Personnel expenses

Non-personnel expenses

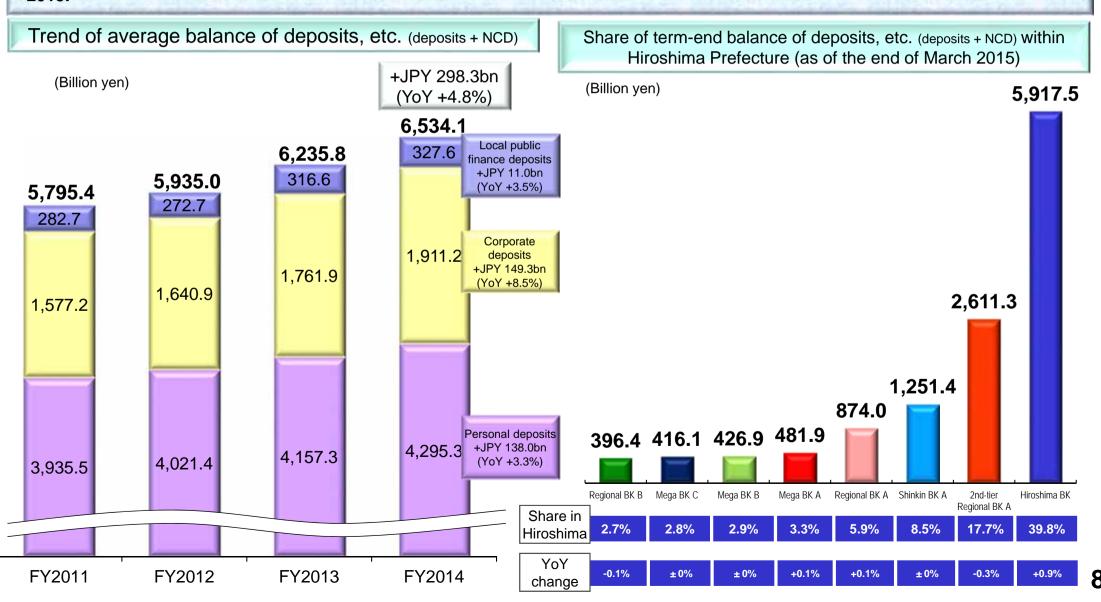
Main factors	Change
Decrease of retirement benefit costs: -0.6	
Effect of self-processing business which was previously outsourced to subsidiaries: +0.4	-0.1
Increase of bonus, etc.: +0.1	



# (5) Balance of deposits, etc. (deposits + NCD)



- Average balance of deposits significantly increased in both personal and corporate sectors, up by 298.3 billion yen (+4.8% YoY).
- Share of term-end balance of deposits, etc. (deposits + NCD) within Hiroshima Prefecture was 39.8% as of the end of March 2015.

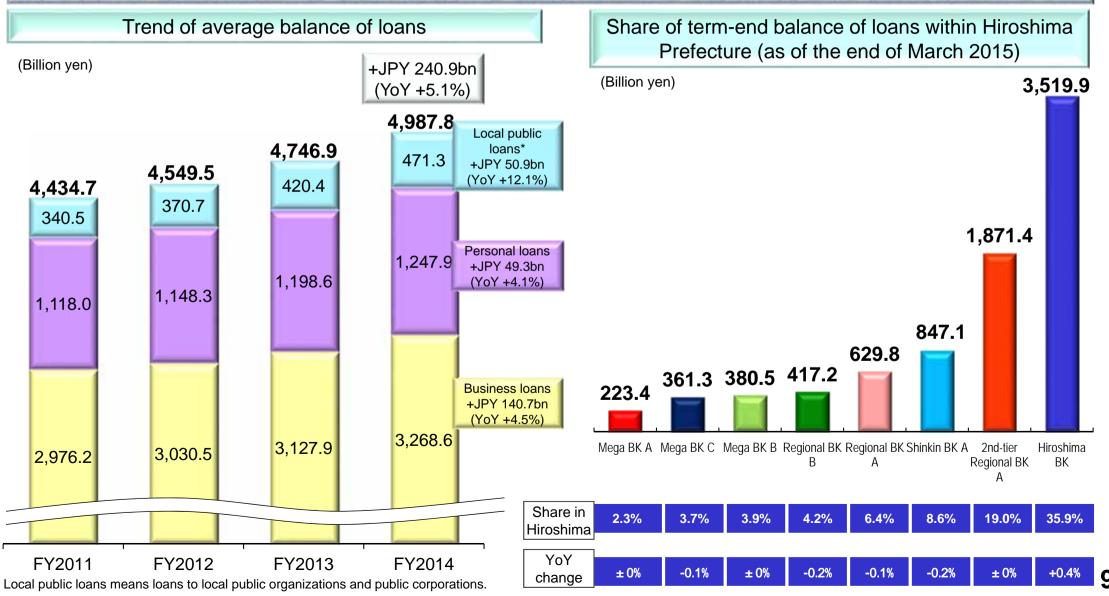




# (6) Balance of loans



- Average balance of loans significantly increased in business, personal and local public sectors, up by 240.9 billion yen (+5.1% YoY).
- Share of term-end balance of loans within Hiroshima Prefecture was 35.9% as of the end of March 2015.

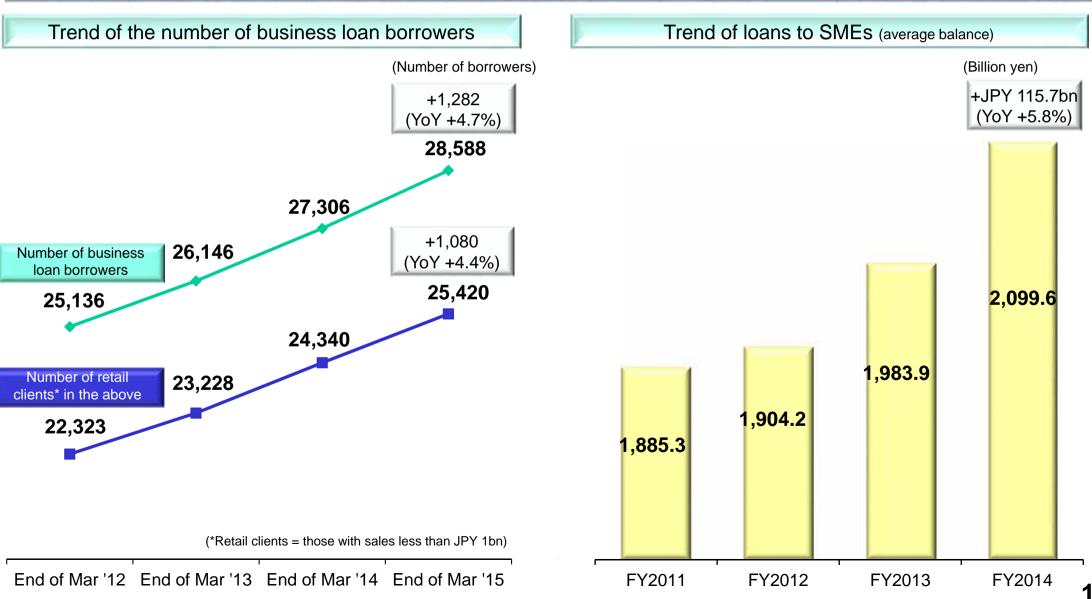




# (7) Business Ioans



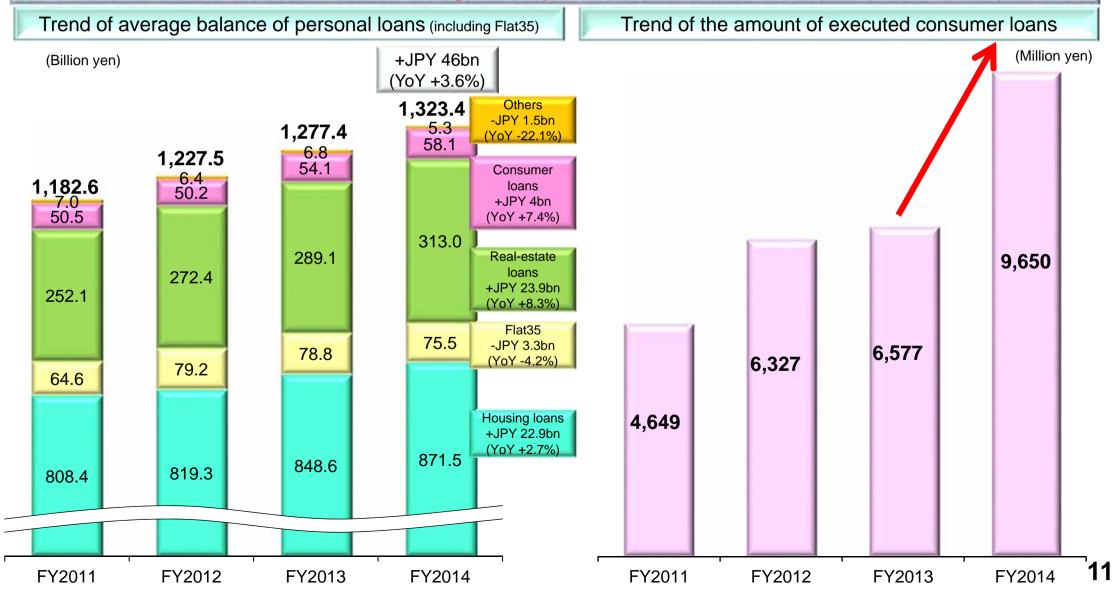
The number of borrowers for business loans and loans to small- and medium-sized enterprises (average balance) significantly increased supported by active marketing using the area marketing system.





# (8) Personal loans

- The balance of personal loans increased remarkably by 46 billion yen (+3.6% YoY) as a result of bank-wide promotions such as establishment of the Loan Counter and the Personal Loan Center.
- The amount of executed consumer loans significantly increased.

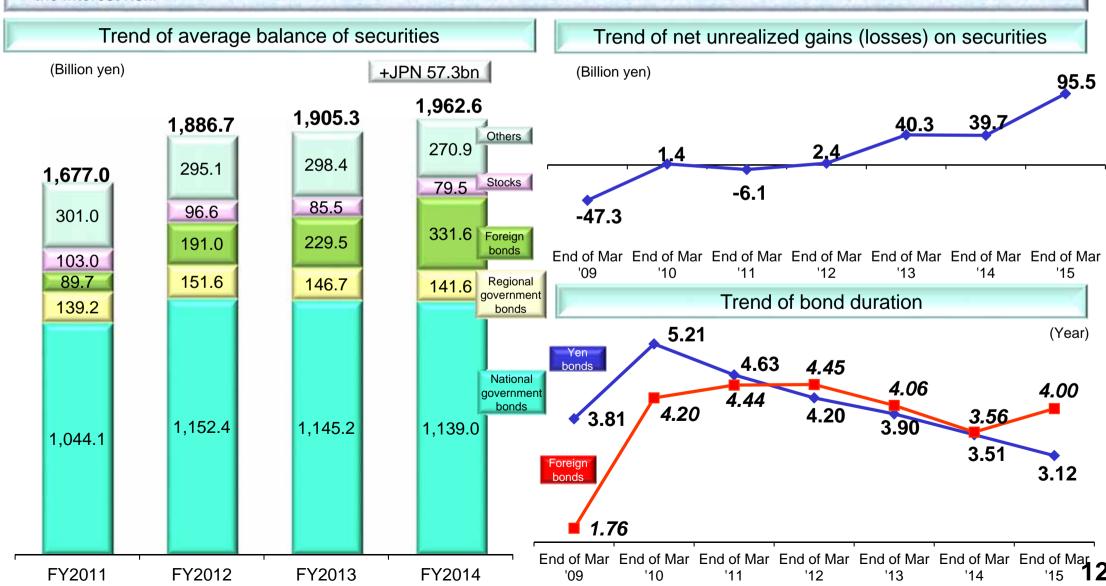




# (9) Securities



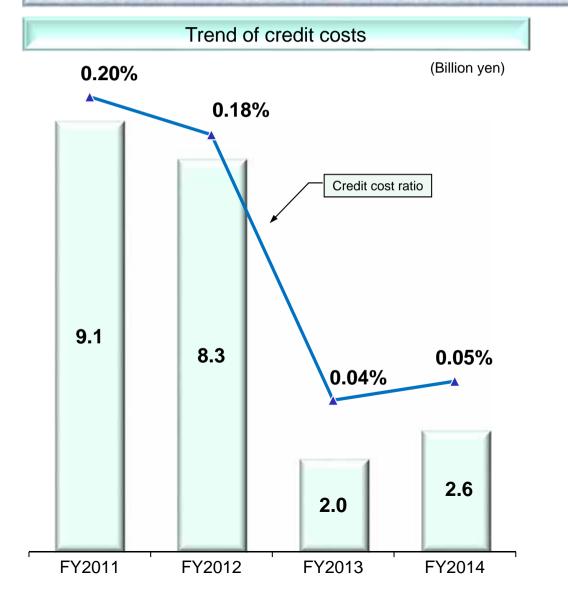
- Thanks to the market recovery in addition to our efforts to restructure the portfolio, net unrealized gains (losses) on securities improved by 142.8 billion yen to 95.5 billion yen of gains since the end of March 2009 after the bankruptcy of Lehman Brothers.
- Bond duration is four years or shorter for both yen-denominated and foreign currency-denominated bonds with careful consideration of the interest risk.

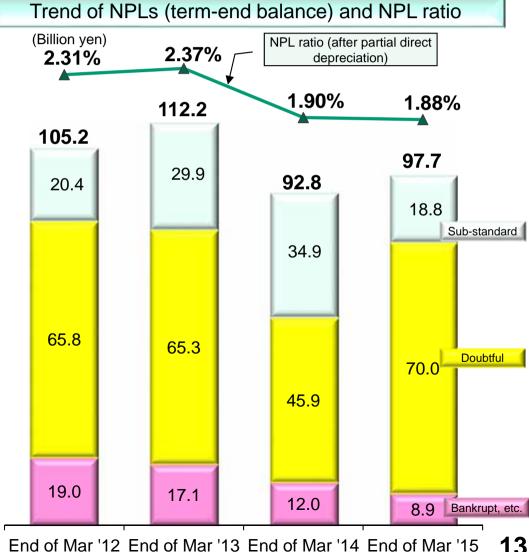




# (10) Credit costs and nonperforming loans

- Credit costs remain continuously low as a result of active support for management improvement of clients.
- NPLs (term-end balance) amounted to 97.7 billion yen, slightly increased from the previous year. NPL ratio declined to 1.88%.







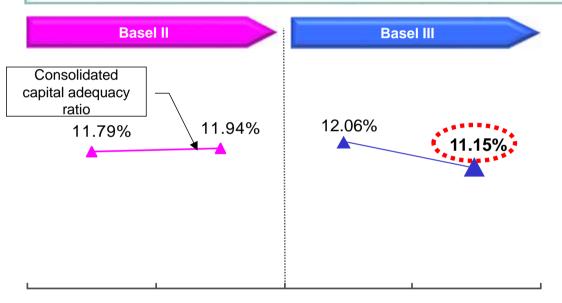
# (11) Capital adequacy ratio and ROE



- Consolidated capital adequacy ratio was at a sufficient level of 11.15% after reducing subordinated financing by 37 billion yen from the previous year.
- With a steady increase of net assets, ROE remains at a level of 6% and over, which was the target of the previous Mid-term Plan.

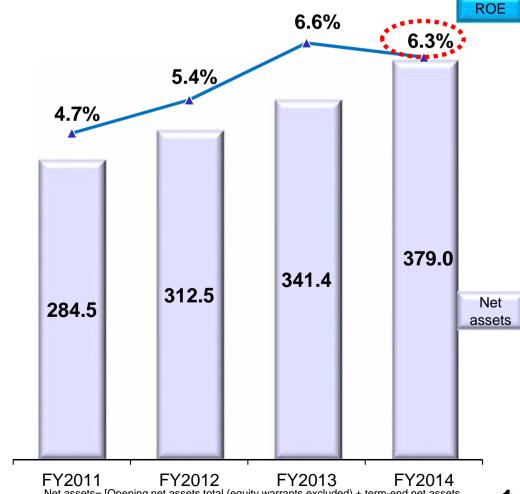
Trend and breakdown of consolidated capital adequacy ratio

Trend of ROE



End of Mar '12 End of Mar '13 End of Mar '14 End of Mar '15

Reduce su	en (YoY) _			
	Basel III	End of Mar '14	End of Mar 15	(Billion yen)  Difference
Amount of ba	ase items on core capital	384.7	368.7	-16.0
Eligible ol	d capital instruments	63.0	26.0	-37.0
Amount of ac	djustment items apital	4.9	20.9	16.0
Equity capit	al	379.7	347.7	-32.0
Risk assets	;	3,147.6	3,116.9	-30.7



Net assets= [Opening net assets total (equity warrants excluded) + term-end net assets total (equity warrants excluded)] / 2



# 3. Business Forecast in FY2015



# (1) Forecast of business performance and dividend in FY2015



- Parent net income is expected to increase for seven consecutive periods, updating the record high in three consecutive periods.
- The dividend in this fiscal year is expected to be 9 yen per year in accordance with the Payout Table.

#### **Business forecast in FY2015**

(Billion yen)

		Forecast in		
		FY2015	YoY change	
	Net interest income	71.1	-4.4	
	Net fees and commissions income	19.1	-0.8	
	Core gross banking profit	90.2	-5.2	
	- Expenses	53.6	-0.6	
•	Core banking profit	36.6	-4.6	
	Gains/Losses on securities	1.0	0.4	
	- Credit costs	2.0	-0.6	
	Ordinary profit	37.3	-2.4	
ı	Net income	Record-high 24.9	1.0	
(	Consolidated ordinary profit	38.6	-1.7	
	Profit attributable to owners of parent	25.7	-0.9	

#### Payout Table and estimated dividend in FY2015

Consolidated net income	Dividend per share			Consolidated
(attributable to owners of parent)	(1) Fixed	(2) Performance based	(1) + (2)	payout ratio
Over 33 billion yen	6 yen	6 yen	12 yen	Less than 22.7%
Over 30 - 33 billion yen	6 yen	5 yen	11 yen	20.8% - less than 22.9%
Over 27 - 30 billion yen	6 yen	4 yen	10 yen	20.8% - less than 23.2%
Over 24 - 27 billion yen	6 yen	3 yen	9 yen	20.8% - less than 23.4%
Over 21 - 24 billion yen	6 yen	2 yen	8 yen	20.8% - less than 23.8%
Over 18 - 21 billion yen	6 yen	1 yen	7 yen	20.8% - less than 24.3%
18 billion yen and less	6 yen	0 yen	6 yen	20.8% and over





- 4. Overview of "Mid-term Plan 2015
  - Create the Future with Local Communities"

### (1) Review of previous Mid-term Plans and direction of the new Midterm Plan



2009.4 - 2012.3 "STEPS" 2012.4 - 2015.3 "Challenge for Reform"

2015.4 - 2018.3

"Create the Future with Local Communities"

Profit increase for six consecutive periods and record-high profit in the 2015.3 period

Increased loans to SMEs through the establishment and development of the area marketing system

Cost reduction and creating time for marketing through promoting clerical and operational reform

Decreased income from loan interests

Secure the quality and volume of human resources

Decreased profitability of the securities portfolio

Far-sighted efforts for 5-10 years ahead

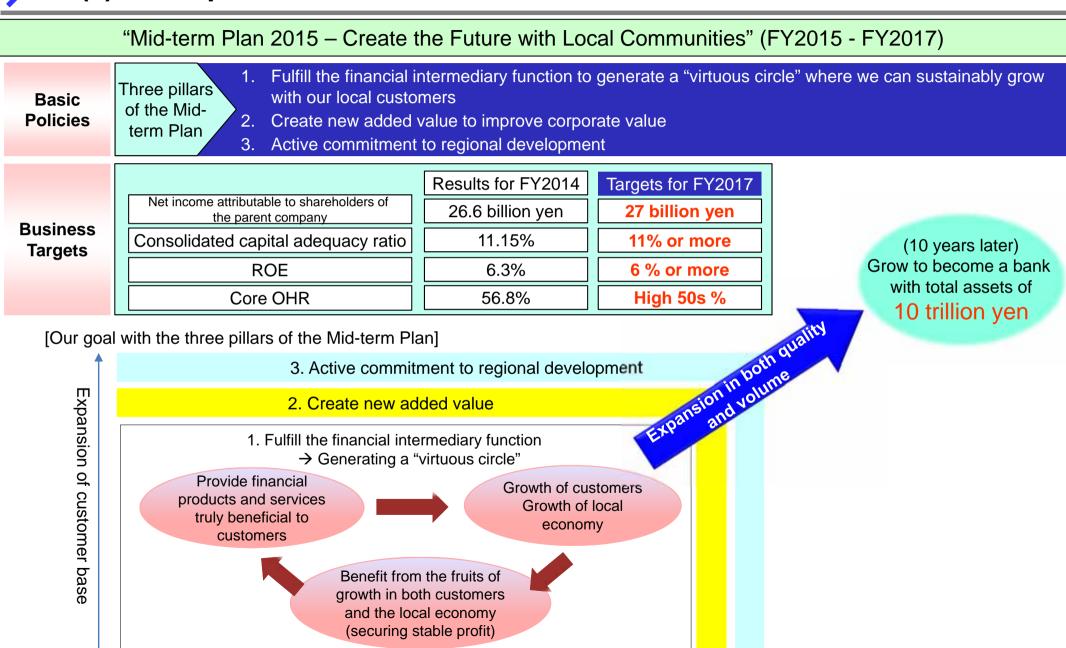
#### [Expected changes]

- (1) Decreasing population
- (2) Shrinking local economy
- (3) Diversified customer needs
- (4) Increasing competition
- (5) Request to comply with regulations
- Efforts to solve remaining issues in the former Mid-term Plans
- Efforts in light of the business environment in the period of the new Mid-term Plan



# (2) Basic policies of the new Mid-term Plan





Expansion of business fields



# (3) Numerical targets

(Unit: Billion yen, %)

		Previous Mid-term Management Plan: Results for FY2014		Difference from the previous Mid-term Plan	New Mid-term Management Plan: Targets for FY2017	Change in 3 years
	Net interest income		75.5	<u> </u>	72.6	- 2.9
	Net fees and commissions income	Achieved	19.9	0.9	20.7	0.8
	Core gross banking profit		95.4	- 1.4	93.3	- 2.1
	-Expenses	Achieved	54.2	- 2.3	55.1	0.9
	Core banking profit	Achieved	41.2	0.9	38.2	- 3.0
Profit	Gains/Losses on bonds		- 2.0	- 3.6	1.0	3.0
plan	Net banking profit		39.2	- 2.7	39.2	0
	Gains/Losses on stocks	Achieved	2.6	4.2	0.5	- 2.1
	-Credit costs	Achieved	2.6	- 4.9	2.0	- 0.6
	Ordinary profit	Achieved	39.7	7.9	39.1	- 0.6
	Net income	Achieved	23.9	4.4	26.1	2.2
	Consolidated net income*	Achieved	26.6	6.6	27.0	0.4
	Core OHR	Achieved	56.8	- 1.6	High 50s %	-
	Credit cost ratio	Achieved	0.05	- 0.10	0.04	- 0.01
Indices	Consolidated capital adequacy ratio	Standard changed	11.15	-	11% or more	-
	ROE	Achieved	6.3	0.3	6 % or more	-
	Non-interest income ratio	Achieved	30.1	6.3	31.7	1.6
Funding	Loans	Achieved	4,987.8	Average annual rate: 4.2% 223.5	5,413.5	Average annual rate: 2.8% 425.7
plan (average balance)	Deposits + NCD	Achieved	6,534.1	Average annual rate: 4.2%	7,047.0	Average annual rate: 2.6% 512.9

Interest rate scenario: Rates as of the end of December 2014 (3MTIBOR: 0.18%, 6MTIBOR: 0.27%, 5YSWAP: 0.22% and 10-year national government bonds: 0.35%) are used.

<sup>\*</sup> From FY2015, this is called "net income attributable to shareholders of the parent company."



# (4) Enhancement of corporate governance



# ■ Further enhance corporate governance by improving the structure of Directors and the system of Executive Officers

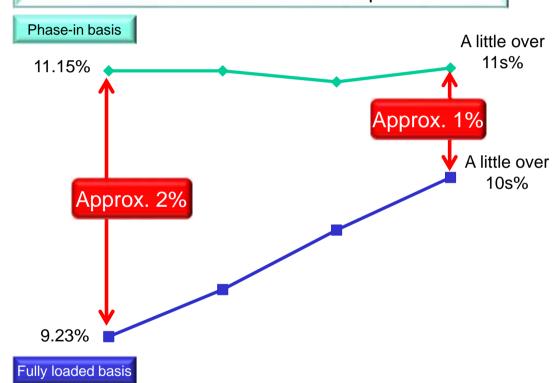
	Improvement	Purpose
(1)	Increase the number of external Directors to two by adding one female external Director     Appoint one female as an external corporate auditor	- Enhance the ability to check on management from a diverse set of viewpoints by promoting diversity in top management
(2)	<ul> <li>Abolish the special ranks of Directors (Senior Managing Director and Managing Director). These Directors will supervise decision-making and business execution on important matters as members of the Board of Directors, while taking responsibility for business execution as concurrent Executive Officers</li> </ul>	- Clarify the roles and responsibilities of Directors regarding functions of decision- making and business execution supervision and of Executive Officers regarding functions of business execution
(3)	- Shorten the term of Directors from two years to one year	<ul> <li>Clarify management responsibility for each fiscal year</li> <li>Establish a management structure that can promptly respond to changes in the external environment, etc.</li> </ul>
(4)	- Change the current employment-based Executive Officer system to a delegation-based system	- Clarify the position of management delegates in charge of business execution
(5)	- Review the area officer system, and assign the role of area officer at the branch offices to dedicated Executive Officers instead of concurrent officers in the headquarters division	- Further promote community-based marketing





Build a strong management foundation to realize regional development, while at the same time returning profits to society

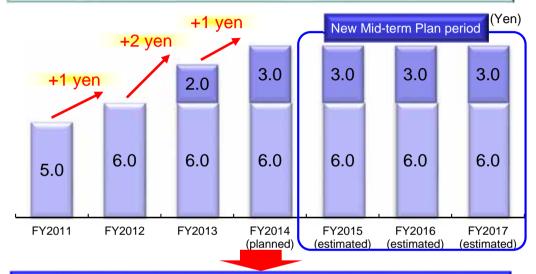
Estimated trend of consolidated capital adequacy ratio in the new Mid-term Plan period



Increase in real equity capital

End of Mar '15 End of Mar '16 End of Mar '17 End of Mar '18

Estimated dividends in the new Mid-term Plan period



Expand the Payout Table in light of dividend increases in three consecutive periods -> Clarify the amount of dividend when business performance is better than expected

Consolidated net income	Dividend per share			Consolidated
(attributable to ow ners of parent)	(1) Fixed	(2) Performance based	(1) + (2)	payout ratio
Over 33 billion yen	6 yen	6 yen	12 yen	Less than 22.7%
Over 30 - 33 billion yen	6 yen	5 yen	11 yen	20.8% - less than 22.9%
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18 billion yen and less	6 yen	0 yen	6 yen	20.8% and over



# (6) Strategies in the new Mid-term Plan



#### Main points in each strategy

(1) Marketing strategy	<ul><li>(i) Enhance approaches to the personal market</li><li>(ii) Enhance consulting sales</li><li>(iii) Active efforts for regional development</li></ul>		
(2) Human resource strategy	<ul><li>(i) Nurture human resources that contribute to the development of local communities by creating and providing new value</li><li>(ii) Develop a corporate culture in which a diverse range of people can play active roles</li></ul>		
(3) ALM/Securities strategy	(i) Enhance profitability of the portfolio through proper risk taking (ii) Appropriate and effective practice of ALM		
(4) Operational streamlining strategy	(i) Drastic streamlining in preparation for an increase in the amount of activity (ii) Streamline the administrative sector		
(5) IT strategy	<ul><li>(i) Study next generation systems while enhancing and nurturing IT personnel responsible for the future</li><li>(ii) Active utilization of IT to realize various strategies and measures</li></ul>		
(6) Group strategy	(i) Maximize synergy effects by enhancing group governance (ii) Expand business fields (challenge new businesses)		

# (7) Marketing strategy 1 – Enhancement of approaches to the personal market



Further enhance approaches to the personal market, where more profit-earning opportunities are expected due to the diversified and deepened needs of customers

Card

business

Personal loans

(1) Expand the foundation for payroll/pension deposit accounts by enhancing sales at workplaces

Establish and develop promotion schemes for sales at the workplace, starting by dealing with corporate owners and promoting VALUE ONE (employee/student ID card with the QUICPay function)

- (2) Acquire deposits from other banks by providing new products according to legal revisions, etc.
- (3) Enhance the functions of internet banking and ATM

(Billion yen, %)

	Results for	Torqueto for		
(Average balance)		Targets for	Difference	Average
,	FY2014	FY2017	Difference	annual rate
Personal deposits	4,295.3	4,620.0	324.7	2.5

#### (1) Insurance

Focus on level premium insurance (medical/cancer insurance and pension-type insurance) and expand the sales channels (telemarketing, DM, insurance shops, etc.)

#### (2) Investment trusts

- i. Enhance stock-based income by providing products focused on balancing investment trusts
- ii. Approaches to NISA (for savings at the workplace, junior\*) and 401K
  - \* Junior NISA: NISA accounts for minors

#### (3) Enhanced collaboration with group companies

- i. HU Securities intermediary
- ii. Joint sales of non-life insurance with closely related insurance agents

# (1) Establish the Card Business Promotion Office (in April 2015)

 Promote VALUE ONE (employee/student ID card with the QUICPay function) as a differentiated product that aims to efficiently expand the client base

#### (Target clients)

- Approx. 300 companies with more than 300 employees
- Approx. 3,600 companies with 300 or less employees
- 20 universities and 47 technical schools in Hiroshima Prefecture
  - ii. Accelerate R&D to enhance the card functionality
  - iii. Enhance the middle office structure according to operations expansion

#### (1) Consumer loans

- i. Fix Loan Counters (use shops that are open on holidays)
- ii. Enhance non-face-to-face channels (ATM, smartphone, etc.)
- (2) Housing loans ... Aim to execute an amount more than the previous Mid-term Plan
  - i. Promote both housing loans and Flat35
  - ii. Set up a team specializing in debt assumption
  - iii. Steadily attract demand for apartment construction
- (3) Establish a low-cost operation structure in the personal loan sector
- (4) Make more use of the affiliate guarantee company

(Billion yen, %)

Results for Targets for (Average balance) Average FY2014 FY2017 Difference annual rate 871.5 897.3 25.8 Housing loans 1.0 313.0 364.7 51.7 5.5 Real-estate loans Consumer loans 58.1 74.2 16.1 9.2 Personal loans 1,247.9 1,341.5 93.6

ption Cut clerical work at branch offices in half to shift manpower to promotion



# (8) Marketing strategy 2 - Enhancement of consulting sales



# Enhance consulting sales and differentiate from other banks to increase income from net fees and commissions

# Enhancement of the marketing structure the branch offices and headquarters

		Targets	Means	
(1) Branch offices	i.	Wealthy and elderly Customers aged 70 or over whose balance of assets kept in our bank accounts is 30 million yen or more (approx. 8,000 customers); next-generation wealthy people who mainly deal with other banks	Understand the real status of the target customers with the branch manager and	
	ii.	Corporate owners Companies whose sales amount is 200 million yen or more (approx. 7,000 companies) Companies that mainly deal with other banks	deputy manager to conduct consulting sales	
(2) Head- quarters	i.	Owners of companies which have a powerful influence on the local economy (approx. 500 companies)	Increase the number of personnel in charge of PB at HQ to retain VIP clients. The PB personnel make continuous suggestions over long periods.	
		influence on the local economy (approx. 500	at HQ to retain VIP client The PB personnel make continuous suggestions	

#### (1) Expand trust products

- i. Expand the product lineup to show an advantage as differentiation from other banks
  - > Expand products tailored to specific needs such as inter vivos gifts
  - ➤ Research products tailored to the specific needs of real estate inheritance, etc.

# **Growth areas**

(1) Renewable energy	Enhance efforts for financing energy businesses such as offshore wind power, hydropower and biomass power
(2) Medical and nursing care	Enhance approaches to new areas through efforts such as start-up support for related industries and social businesses
(3) Tourism industry	Establish a tourism platform, study the formation of funds and enhance efforts for privatization of the airport

# International business

#### (1) Overseas business support efforts

- i. Increase income related to support such as financing for overseas business expansion
- ii. Enhance collaboration with overseas partner banks and external organizations (public institutes and consulting companies)
- iii. Study a further expansion of the overseas network according to changes in the overseas business needs of clients
- iv. Differentiate from other banks by providing clients with high value-added information gained by direct investment in financial institutions and major companies in areas where clients are greatly interested

# (9) Marketing strategy 3 - Active efforts for regional development



In collaboration with local public organizations, we will make all-out efforts to actively further develop our ongoing actions to revitalize the local communities and cooperate in order to formulate and promote Regional Comprehensive Strategies.

April 2015 -

Around autumn

April 2016 -

Local public organizations

Formulate Regional Comprehensive Strategies (5 years)

Announce Regional Comprehensive Strategies

Promote regional development

#### Collaboration

Hiroshima Bank Active promotion of efforts for revitalization of local communities

Active commitment to regional development

Efforts to strengthen local financial functions (All divisions of headquarters and all branch offices)

#### Develop "work"

- (1) Start-up support
- (2) Support for local SMEs
- (3) Development of tourist sites
- (4) Community revitalization

#### Develop "people"

- (1) Support for children and child care
- (2) Promote employment measures for young people

#### **Develop "communities"**

(1) Measures for abandoned houses

#### **Our solutions**

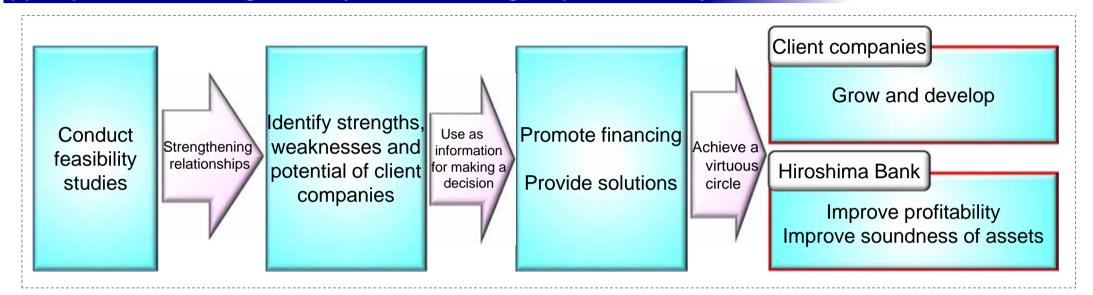
- ... SME regional development support loans and venture funds
- ... Promotion of feasibility studies
- P.27
- .. Collaboration with Setouchi Brand Promotion Association
- ... E-money-type premium coupons
- ... Shared use of day-care centers at work venues; "Magokoro," account for transfer of educational funds to grandchildren
- ... Utilization of start-up support loans
- ... Reverse mortgage



# (Reference 1) Promotion of feasibility studies

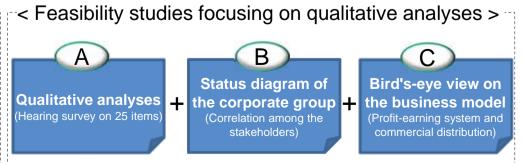


#### (1) Purpose of conducting feasibility studies focusing on qualitative analyses



#### (2) Details of the feasibility studies

- (1) The branch offices select target client companies after considering their priority by referring to the Guidelines of target client companies, and then create the three items shown in the figure below for each company.
- (2) The studies are planned to be conducted for approx. 300 client companies per half-year period, which will amount to 1,800 or more companies over the entire period of the Mid-term Plan.
- < Guidelines of target client companies >
- Major and core client companies of each branch
- ii. Client companies which can be used as a target for guidance and advice on improvements in the future, such as those which plan to formulate a management improvement plan.
- Client companies in the process of business succession, etc., where strengthening relationships with a new president can be expected.





# (Reference 2) E-money-type premium coupons



On June 5, 2015, Hiroshima Bank was awarded a public tender by Hiroshima Prefectural Government for a model project involving issuing e-money-type premium coupons.

The first premium coupons in the form of e-money (cards) across all prefectures of Japan

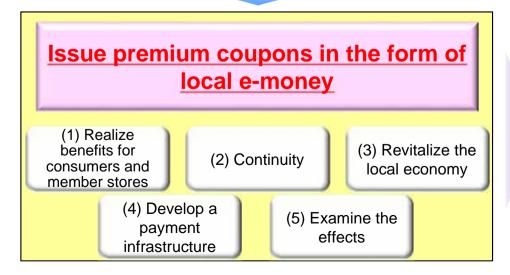
#### Conventional policy of the local government

Issue paper-based premium coupons as a quick-impact incentive measure for the local economy

Issues

- High-cost structure (printing cost, payment fees, etc.)
- Lack of continuity (one-shot project)
- Difficult to examine the effects

#### Provide our solutions



#### Outline of e-money-type premium coupons (cards)

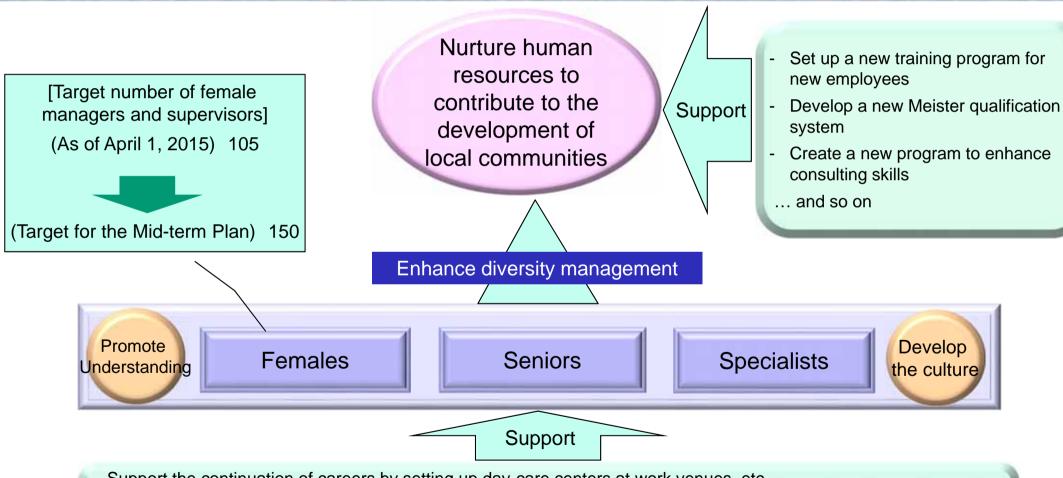
Name	Premium Coupon "HIROCA"		
Maximum amount to be prepaid (charged)	50,000 yen (per person)		
Premium amount	25% of the charged amount (up to 12,500 yen per person)		
Maximum total amount of premium	800 million yen		
Total amount of coupons	4 billion yen		
Available period	From mid-November 2015 (tentative) to February 28, 2016		
Available stores	IZUMI, FRESTA, EDION and other shops in the shopping streets, etc. in Hiroshima Prefecture  * Number of available stores will be increased gradually.		
Eligible applicants	Persons aged 18 or older (living in Hiroshima Prefecture)		
Type of card	Issue a new sub-card linked to a Hirogin VALUE ONE card  * For minors, a new sub-card linked to a cash card will be issued.		
Application period (tentative)	From June 26, 2015 (tentative) to September 30, 2015  * If the number of applicants exceed the limit, qualified applicants will be selected by drawing lots.		
Where to apply	At Hiroshima Bank counters and on the Internet (tentative)		
Functions available with the card	Prepaid type e-money (main function), distributors' prepaid type e-money ("Yumeka" and "smile money"), deferred payment type e-money (QUICPay)		



# (10) Human resource strategy



Under a corporate culture where a diverse range of people can play active roles, nurture human resources to contribute to the development of local communities by creating and providing new values



- Support the continuation of careers by setting up day-care centers at work venues, etc.
- Enhance the re-employment system
- Improve the personnel system to adopt new courses suitable for highly professional human resources

.. and so on



# (11) ALM/Securities strategy



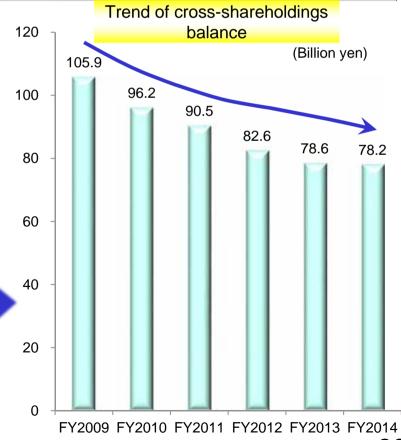
- Secure sales gains by buying and selling in accordance with market trends while taking risks within an acceptable range, as well as developing a balanced securities portfolio
- Practice ALM appropriately and effectively

#### Priority items

- Reduce investment in less profitable national and regional government bonds
- Increase investment mainly in foreign bonds and currency exchange (investment trusts) which have relatively low risk weighting and high liquidity

#### Risk-taking policies

	Risk	Risk-taking policies			Measures	
KIOK		Direction	Rate (FY2014	→ FY2017)	Weasures	
Φ	Yen	1	65%	54%	- Reduce the balance mainly of national and regional government bonds	
Interest rate	U.S. dollar	<b>A</b>	13%	17%	- Continue investment mainly in U.S. government bonds - Enhance profitability by increasing investment in Ginnie Mae and other bonds	
<u> </u>	Euro	1	2%	4%	- Increase investment mainly in German and French government bonds	
Stocks and J-REIT (including cross- shareholdings)			7%	8%	Secure sales gains by buying and selling flexibly     Continue efforts to reduce the balance of cross-shareholdings	
Currency exchange			1%	5%	- Increase investment mainly in yen-denominated foreign bond investment trusts	
Credits (including private placement bonds)			Around	10%	- Maintain balance mainly with private placement bonds and highly rated bonds	





# (12) Operational streamlining strategy

広島銀行

In preparation for an increase in the amount of activity, promote drastic operational streamlining and improve operations of the administrative sector to reduce the number of clerical staff

#### **Priority items** Main measures < Target > Create time for marketing promotion through BPR of the loan and liaison sectors Marketing promotion reform Improve the operation - Update the marketing support system project process, structure and - Improve the operation process to reduce clerical work in system the branch offices and headquarters Increase the Active utilization of IT and improvement of the operation process amount of activity by 25% Paperless operations of - Issue receipt forms and accept product orders using the loan and liaison liaison support terminals (tablet devices) sectors Paperless operations Paperless operations of - Make expense payments by electronic application through expense payment the intranet

Establish a low-cost operation structure for personal loans

Cut clerical work for personal loans at branch offices in half to shift manpower to promotions < Target >

Reduce clerical work for personal loans

- Lead customers to use non-face-to-face channels
- Improve the operation flow to centralize operations in the headquarters

Reduce clerical staff for personal loans at branch offices by 110

# Reference for this material

This material contains statements about future business performance.

These statements do not guarantee future business performance and are subject to uncertainties.

Please note that actual future business performance may differ from our goals depending on changes in the business environment and other factors.

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